

**Florida Board of Medicine  
Disruptive Behavior Committee Meeting**



**Regency Hyatt  
9801 International Drive  
Orlando, FL 32819  
(800) 233-1234**

**February 4, 2016**

**MEETING REPORT**

Roll call 5:50 p.m.

**Members Present:**

Magdalena Averhoff, M.D. – Chair  
James W. Orr, Jr., M.D. – Vice Chair  
Joy Tootle, J.D., Consumer Member

**Members Absent:**

Jorge Lopez, M.D.

**Staff Present:**

Adrienne Rodgers, J.D., Interim Executive Director  
Edward Tellechea, Esquire, Board Counsel  
Donna McNulty, Esquire, Board Counsel  
Nancy Murphy, Certified Paralegal  
Crystal A. Sanford, CPM, Program Operations Administrator (850) 421-0058

**Others Present:**

American Court Reporting  
Suzette Bragg  
425 Old Magnolia Road  
Crawfordville, FL 32327

Mr. Tellechea introduced the proposed position statement and added that Dr. Ziegler had made some comments regarding the proposed language.

Dr. Orr said the statement refers to hospitals and suggested the language be broadened to capture all health care facilities. He suggested changing “hospital” to “health care facility.”

Dr. Averhoff suggested using the terms Chief of Staff, Chief of Service, or Chief Medical Officer, to which Dr. Ziegler suggested using the term health care facility designated person. Dr. Averhoff replied that the responsibility should fall to someone on a higher management-level who can take action. She went on to say there was an article provided to the members at the last meeting that suggested the physician sign an attestation regarding the code of conduct during the credentialing process and in the re-credentialing process.

Dr. Orr suggested the provision for physician acknowledging the policy should go in the paragraph above the suggested steps hospital should take and be combined with the following sentence:

*The Board suggests that hospitals establish a code of conduct that defines acceptable behavior, and institute behavioral policies and procedures that can be reviewed and signed by physicians during the credentialing process.*

Mr. Tellechea suggested that staff send a copy of the revised version to Dr. Ziegler for review.

Dr. Orr requested that the final version be given to the Florida Medical Association, other medical societies, placed on the Board's website, and sent out via Active Campaign to the Board's list of interested parties.

Ms. Sanford advised the Committee she reached out to Jamie McNease, a former Board of Medicine staff member who now works in the MQA Communications Office, and Ms. McNease wrote the position paper.

Dr. Fernandez stated this process started during his tenure as chair and he wanted to thank Dr. Averhoff for taking this on and for all of her efforts.

Ms. Rodgers asked the Board if they would like the Agency for Health Care Administration (AHCA) representative to look at the adverse incidents as they are related to disruptive behavior. Dr. Averhoff asked the AHCA representative, Kimberly Smoak, if she would be willing to look at the language and see what AHCA can do to assist. Ms. Smoak stated that she would like to see our statement and would be willing to help. Ms. Sanford advised Ms. Smoak she would email her the language.

There being no further business, the meeting adjourned at 6:10 p.m.